



***YOU ARE CORDIALLY INVITED TO ATTEND
WAGECC'S 11TH ANNUAL BEST PRACTICES FORUM***

**Quality Improvement from Organizational,
City-wide and Team Perspectives:
*Best Practices in the DC Regional Area***

Date: April 27, 2005
Time: 3:30 – 8:00pm
Place: The VA Medical Center, 50 Irving St., NW,
Washington, DC -- 4th Floor Auditorium – free parking
CEUs: Nursing & Social Work (applied for)

This event is appropriate for practitioners, students, and other professionals in healthcare who wish to:

- Apply the Quality Improvement Process and its techniques to improve eldercare
- Learn how organizations are utilizing Quality Improvement within their workforce
- Learn how interdisciplinary teams enhance care and institutionalize their improvements
- Network and exchange information with practitioners who are working to improve care in a variety of disciplines and settings

3:00 – 3:30pm	Registration, Refreshments, and Poster Sessions
3:30-3:40pm	Welcome and Introductions
3:40-4:30pm	PANEL: QUALITY IMPROVEMENT IMPACT WITHIN MAJOR ORGANIZATIONS
4:30-5:15pm	PANEL: REGION-WIDE QUALITY IMPROVEMENT INITIATIVES
5:15-5:35pm	Break and Dinner is Served
5:35-6:45pm	PANEL: INTERDISCIPLINARY TEAMS AND BEST PRACTICES (New teams, including assisted living and community health centers)
6:45-7:35pm	PANEL: INSTITUTIONALIZING TEAM ACCOMPLISHMENTS
7:35PM	CONCLUSIONS AND EVALUATION

Cost:

\$45.00 --- for all registrants with the exception of WAGECC Professional Development Program (PDP) participants and Fellows, whose PDP registration fee includes this Forum. MAKE CHECKS PAYABLE TO WAGECC.

Cosponsors:

The VA Medical Center
The Local Affiliate of the American Geriatrics Society
RAND
The Center for Palliative Care Studies



***Quality Improvement from Organizational, City-wide and Team Perspectives:
Best Practices in the DC Region***
Registration Form
Fax Forms to 202-895-9484

I am a (please check one):

Physician Nurse
 Nurse Practitioner Case Manager
 Nursing Home Admin. Social Worker
 Dentist Student Program/Major: _____
 Other: _____

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Name: _____

Organization: _____

Work Address: _____

Phone: _____ **Fax:** _____ **Email:** _____

Local AGS member? Yes__ No__

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**Mail your check to: WAGECC Forum
4125 Albemarle St., NW, Suite 217
Washington, DC 20016**

We request that you provide the following information about yourself for our reporting purposes:

Please check your ethnicity:

African American Hispanic Asian Caucasian American Indian/Alaska Native
 Native Hawaiian/Pacific Islander Other (specify)

Please check your age range: Under 20 20-29 30-39 40-49 50-59 60+

Do you work in an underserved area? Yes No

Please check the population you work with:

African American Hispanic Asian Caucasian American Indian/Alaska Native
 Native Hawaiian/Pacific Islander Other (specify)

Approximately how many of your clients receive Medicare or Medicaid, or are uninsured (estimates):

Medicare	<input type="checkbox"/> 0-25 %	<input type="checkbox"/> 26-50%	<input type="checkbox"/> 51-75%	<input type="checkbox"/> 76-100%
Medicaid	<input type="checkbox"/> 0-25 %	<input type="checkbox"/> 26-50%	<input type="checkbox"/> 51-75%	<input type="checkbox"/> 76-100%
Uninsured	<input type="checkbox"/> 0-25 %	<input type="checkbox"/> 26-50%	<input type="checkbox"/> 51-75%	<input type="checkbox"/> 76-100%

Questions? Contact Nadir Hammons by phone at 202-895-0327, or by email at dcgeriatrics@yahoo.com

Directions to Washington DC Veterans Affairs Medical Center

From the East: Route 50 West to New York Avenue, exit onto South Dakota Avenue. At 7th traffic light, turn left onto Monroe Street. Follow Monroe until it dead ends. Go left on Michigan Avenue. Follow right lanes onto Irving Street. Get in left lane and make first left. VAMC is located to the left.

From Baltimore & Northern Areas: I-95 Southbound. Veer right onto I-495 toward Silver Spring. Leave I-495 almost immediately at New Hampshire Avenue, exit Route 650 South. Go south for approximately 4 miles on New Hampshire Avenue, then go south on North Capitol Street for approximately 2 miles. Exit right onto Irving Street Following signs to VAMC. Get in left lane immediately and make first left. VAMC is located to the left.

From the West: South on 270, then go east on I-495 (go left at fork marked "Washington"), to the Connecticut Avenue exit, southbound Route 185. Proceed south on Connecticut Avenue for about 3 miles. Turn left onto Military Road for approximately 3.5 miles. Turn right at light onto North Capitol street. Go approximately 1.5 miles then exit right onto Irving Street following signs to VAMC. Get into left lane immediately then make first left. VAMC is located to the left.

From Virginia & Southern Areas: Take I-95, Virginia Route 1, or Virginia Route 50, to the 14th Street bridge. Continue north on 14th Street until you reach Harvard Street where you will turn right. Harvard ends at light (approximately 2.5 miles). At light, turn left onto Irving Street. Stay in middle lane. At 3rd light turn right. VAMC is located on the left.

From Virginia: Take I-95 North to 395 North; take 14 th. Street Bridge; Go to New York Ave. and turn right; Go to North Capitol Street and turn left; Go to Irving Street and follow signs to the VAMC.

Taking the Metro : Take the Red Line to the Catholic University/Brookland Metro Station. Metro Buses H2 and H4 will bring you to the VAMC.